## Ashtons Brain Injury Case Management Conference

6th February 2025, Hilton, Coventry

## **Programme**

08.30 Coffee & Registration

09:30 Welcome & Introduction - Adrian Mundell, Ashtons Legal

09:40 Ashtons and Evelyn Partners presentation

10:10 From Trauma to Triumph - Leon Clarkson, Rehabilitate Therapy Ltd

Leon will be discussing how he has battled numerous challenges following his brain injury, including trying to finding a new identity, struggling with his emotions around his family and friends and the challenges they faced as they struggled to understand his brain injury. Furthermore, he will be discussing how he overcame these struggles and will particularly focus on the importance of having peer support and how being part of a brain injury community was a key factor to his own rehabilitation.

10:40 Coffee & Networking

11:10 Managing client's expectations in case management - Anna Watkiss, Clinical Lead, TBL

Anna will review expectations clients may hold and how they are formed, before looking at what happens when clients' expectations don't meet their reality. Anna will present some of the scenarios where clients could hold unrealistic expectations. Anna will give strategies and suggestions for managing clients' expectations positively and then specifically, how to establish realistic expectations within the various settings of litigation and deputyships, the case management process and rehabilitation outcomes.

12:00 Lunch

13:00 Introduction to the afternoon sessions

13:05 The Bounce Back Blueprint - Felicity Sparkes, Ashtons Legal

Working with people, especially vulnerable people and their support network, can be rewarding but also very demanding. In this interactive session we are going to look at and discuss the skills we use in our day-to-day roles and how these can have an impact on our wellbeing and resilience. We will look at and discuss the tools we use and what else might help us bounce back after a challenging day at work.

14:35 Coffee & Networking

15:00 What injury lawyers need from case managers: Expectation v. Reality – Sharon Allison, Natalie Cosgrove, Ashtons Legal

15:40 Panel Discussion

16:10 Summing Up

16:15 Close



